

TETON COUNTY FIRE PROTECTION DISTRICT
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September 29, 2026

Teton County Board of County Commissioners

150 Courthouse Drive, Suite 109

Driggs, ID 83422

RE: Comprehensive Operational Assessment of Teton County 911 Dispatch Center

Chairman Wolfe and Members of the Board,

Due to the apparent lack of support from the County Administrator, the Sheriff and members of the Board of County Commissioners, the Fire District will step back from conducting and funding the Operational Assessment of the 911 Center.

Lack of transparency, lack of effective communications, and a lack of coordination and collaboration are at the core of this decision. This Assessment was meant to be a tool to better inform decisions around the Dispatch Center regarding budget, staffing, operational effectiveness, policies, procedures, future planning, and ultimately identifying improvements we could collectively rally around. Ultimately, the results would have only improved service delivery in the long run. It was never meant to be weaponized as it has been by County staff.

The changes being made by the County, adding additional staff, updating infrastructure, software upgrades and the implementation of emergency medical and fire dispatching procedures are steps in the right direction. The Fire District is hopeful we will see an overall improvement in service delivery from the Dispatch Center.

We will continue to advocate for some form of an Advisory Committee comprised of stakeholders, full implementation of emergency medical and fire dispatching procedures and a revised Service Agreement between the Fire District and Teton County for 911 services. The Fire District remains open to participating in and contributing to an independent operational assessment in the future, should there be demonstrated commitment and full cooperation from all parties, including the Sheriff's Office and County Administration.

Respectfully,

Mike Maltaverne, Fire Chief